Republic of Armenia Armenian e-Procurement System (ARMEPS)

ECONOMIC OPERATOR USER MANUAL

EUROPEAN DYNAMICS S.A.



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Acronyms / Abbreviations

Acronym/ Abbreviation	Explanation				
PDF	Portable Document File				
XML	eXtended Markup Language				
CA	Contracting Authority				
EO	Economic Operator (supplier)				
CAPC	Contracting Authority Procurement Coordinator				
CAPCA	Contracting Authority Procurement Coordinator Assistant				
CAPO	Contracting Authority Procurement Officer				
PO/TC	Procurement Officer Tender Coordinator				
PO/OS	Procurement Officer Opening Staff				
PO/ES	Procurement Officer Evaluating Staff				
PO/ESR	Procurement Officer Evaluating Staff Responsible				
CfT	Call for Tender				
FA	Framework Agreement				
MEAT	Most Economically Advantageous Tender				
SA	System Administrator				

1. ARMEPS workflow and terms

The current section aims at presenting a high-level depiction of the workflow of the ARMEPS platform (Figure 1) so as for the user to gain an insight on the different steps of the procurement procedure and understand the exact points were his/her involvement may be required. In addition the main terms that are mainly used throughout the application are being summarised.



Figure 1 Workflow of Contracting Authority and Economic Operator users

The following terms are widely used within the ARMEPS platform:

- CfT stands for Call for Tenders, forming a public procurement competition
- **Captcha** is a type of challenge-response test used to limit the possibilities that response are generated by a computer.
- **Archived CfT List** is a list of completed CfTs which have been archived by the user
- **Tender Package** is the supplier's response (i.e. offer) in a Call for Tender (CfT)
- **Digital Signature** is a file containing a unique generated code based on the contents of the tender package and the creation date of the tender package
- Bid corresponds to an offer submitted during an e-Auction event

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- **One Envelope** tender packing. Each tender will be packed into a single envelope. Unlocking will be performed simultaneously for all sections of the tender (eligibility criteria, technical envelope and financial envelope).
- **Two Envelopes** tender packing. Each tender will be packed into two separate envelopes. Unlocking is initially performed for the eligibility criteria and the technical envelopes. Financial envelopes are unlocked only for suppliers who have successfully passed the criteria of the other two sections.

The following deadlines are widely used within the system:

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- **Time-limit for receipt of tenders or requests to participate (mandatory):** Deadline for the Economic Operators to upload their tender solutions
- **Deadline for dispatching invitations (optional):** The deadline for dispatching invitations to participate for specific CfTs
- **Request for clarification From (mandatory):** The starting date of the clarification forum on which suppliers can ask for further clarifications
- **Request for clarification To (Mandatory):** The final date of the clarification forum on which suppliers can ask for further clarifications
- **Tenders Opening Date (optional):** The date for unlocking the received tenders. This date is set by default to be after the time-limit for receipt of tenders.

2. General Functionality

2.1.General usage guidelines

The ARMEPS platform provides the following common navigation behaviour/functionality:

• Tabular display. Any large-sized data displayed in tabular format will have the following header which helps the user to navigate:

CfT Title:	Type:	User roles:	Status:		Сору:			
Figure 2 Example of a table header								

Figure 2 Example of a table header

- The arrows are used for sorting the results in ascending or descending order according to the field selected. The button is used to hide/ show a number of fields in the table.
- Any search query or list, with more than a page of results, will include the following navigation buttons:



The following buttons are also widely used within ARMEPS:

Ē

Calendar Button. Selecting this button opens a calendar enabling the user to select a date



Search Button. Selecting this button opens a searching window enabling the user to search for various codes (e.g. CPV and NUTS codes)

Clear Button. This button clears the selection of the user

2.2. The CfT Menu functionality

During the creation, editing and uploading of a Call for Tender (CfT), the CfT Menu displays all functionalities available to the user. The CfT Menu is collapsed by default:

CFT: Procurement of Pharmaceutical supplies	Show CfT Menu	

Figure 3 The CfT Menu (collapsed)

If the user selects the "**Show CfT Menu**" button, the CfT menu will be expanded to show all available functionalities. The user can select any of the provided functionalities:

Hide CfT Menu		
View CfT		
CfT documents		
Clarifications		
Tenders		
e-Auctions		
Feedback		
Automated notifications		
Specify Alerts		

Figure 4 The CfT Menu (expanded)

The CfT Menu will collapse by selecting on "Hide CfT Menu" button (Figure 3).



2.3.Main Page

Ministry of F The Procuremen	Finance t System in the Republic of	Armenian f Armenia	Homepage About FAQ Search functionality	Help Contact
12:54:42 EEST	1	Search: Select	×	Search 🔑
Login Mer	nu			ſ
Log in 🦳 🤇	Welcome to ARMEPS			
Username: Password: Log in	The State Procurement Agency ha tendering to its procurement procedures ARMEPS is a secure web-based applic total solution for the implementation of conducting public procurement competitie	ation which constitutes a electronic procedures in		1."
» Register as a Supplier	The system is implemented by European	Dynamics SA.		
Information _	Benefits	General Information	Suppliers	
 News Public procurement legislation Electronic public procurement Statistics Relevant links FAQ 	Tender documents are easily accesse eTendering site The online submission process is simpl and a confirmation of receipt will be issu History log - keeps supplier up to date w No need to rely on third party delivery of More time to prepare a response electronically, a bidder will have extra tim	le to use, the upload is quick ed th the process documents - By submitting documents	All suppliers wishing to bid should be regist system. This system provides a secure method of con- bids electronically. Register as a Supplier Register as a Supplier Important - Please Note; Supplier's do not need in order to view documents relating to Ope please be aware that in order to receive comm open procurements the Supplier MUST express be included on the distribution list. Should the 3 an interest in the tender, the buyer accepts n Supplier being excluded from the dis- communications.	npleting and submitting to 'express an interest' en Tenders, however, nunication in relation to a an interest in order to Supplier fail to express o responsibility for the
May 2010 M T W T F S S 1 2 2 1 2 2	Latest news		Statistics	
3 4 5 6 7 8 9 10 11 12 13 14 15 16	<u>View all</u>		<u>∀iew all</u>	
17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 - - - - - - -		News & Statis	tics Section	

Figure 5 Main ARMEPS page

The main page of the ARMEPS platform consists of the following elements:

- Left column, which contains the Login panel, General Information Panel, and Calendar Panel.
- **Central column**, which contains general information regarding the system, the Economic Operators and the users of contracting authority. Furthermore, it lists any uploaded news and also statistical information about the system usage.
- **Static header** of the main page which provides functionalities accessible from all pages of the ARMEPS platform.

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• **Static footer** of the main page which provides functionalities accessible from all pages of the ARMEPS platform.

The fundamental sections of the main page are further described in the following.

2.3.1. Login Section

Login Log in
Username:
Log in
➢ Register as a Supplier
Register as Supplier Figure 6 Login panel

In this section, the system provides a functionality to enable all users (Contracting Authority, Economic Operators and Administrators) to login in the system, providing that they use the correct credentials (username and password). Additionally, functionality for the registration of Economic Operators within the system is provided.



Figure 7 Search panel

The users can access this section to search for Call for Tenders, Organisations and users. Advanced searching functionality, (by selecting the button 2) is also provided (Figure 7).

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2.4.Login in the platform

All users of the ARMEPS module should have an appropriate user name and password. In order for a user to login in the system, he must provide his credentials in the login section of the main page:

Ministry of I	Finance Armenian Armenian It System in the Republic of Armenia	Homepage About FAQ Help Contact
13:07:48 EEST	Search: Selec	t ▼ Search P ₄
Log in	Welcome to ARMEPS	
Username: potto Password: Log in Password:	The State Procurement Agency has introduced electronic tendering to its procurement procedures. ARMEPS is a secure web-based application which constitutes a total solution for the implementation of electronic procedures in conducting public procurement competitions. The system is implemented by European Dynamics SA.	L'
	Benefits	Suppliers
 News 	Tender documents are easily accessed and downloaded from the eTendering site	All suppliers wishing to bid should be registered on the ARMEPS system.
Public procurement legislation	The online submission process is simple to use, the upload is quick and a confirmation of receipt will be issued History log - keeps supplier up to date with the process	This system provides a secure method of completing and submitting bids electronically.
> Electronic public procurement	No need to rely on third party delivery of documents More time to prepare a response. By submitting documents	Register as a Supplier
Statistics	electronically, a bidder will have extra time to complete responses. Figure 8 User login	

If the user provides incorrect credentials (either user name or password) an error message will be displayed:

Ministry of I The Procuremen	Finance Armenian Homepage About FAQ nt System in the Republic of Armenia	Help Contact
13:12:47 EEST	Search: Select 🗸	Search 🔎+
Log in Username: potto Password: Log in	Welcome to ARMEPS An error has occurred: Unsuccessful login, you have a maximum of 10 tries	Ciose
▶ Register as a Supplier	The State Procurement Agency has introduced electronic tendering to its procurement procedures.	
Information 📃	ARMEPS is a secure web-based application which constitutes a total solution for the implementation of electronic procedures in conducting public procurement competitions.	1.'
News	The system is implemented by European Dynamics SA.	

Figure 9 Wrong credentials

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If the user provides an incorrect password for a username more than 10 times, the user account will automatically get de-activated. In this case, the user should contact the System Administrator to re-activate the account:

Ministry of F The Procurement	Armenian Homepage About FAQ Help Contact System in the Republic of Armenia
13:17:09 EEST	Search: Select 💌 Search 🔎
Log in 📃 🗸	Welcome to ARMEPS
Username: Password: Log in	An error has occurred: • Your account is locked. Please contact the system's administrator Close
➢ Register as a Supplier	The State Procurement Agency has introduced electronic tendering to its procurement procedures.
Information =	ARMEPS is a secure web-based application which constitutes a total solution for the implementation of electronic procedures in conducting public procurement competitions.
News	The system is implemented by European Dynamics SA.
	Figure 10 De-activated account

2.5.Login to the platform for the first time

The following steps are available, when the user login to access the ARMEPS services for the first time:

1. As a first step, the user will have to provide the transaction number (which is received by email after his successful registration on the platform):



Welcome to the ARMEPS Platform.

The Registration process has been successfully completed.

To complete your registration please follow this link and login the system: http://ameproc-dev.eurodyn.com/epps/home.do

Your username is: dmarino Your registration transaction number is: 1685704771

Submit your transaction number when requested by the ARMEPS Platform to verify your registration.

```
DO NOT DELETE THIS

TIMPORTANT: All actions within the e-Tendering Platform will be recorded for auditing purposes.

This email and any files transmitted with it are confidential and intended solely for the use

of the individual or entity to whom they are addressed. If you have received this email in error

please notify the system manager. This message contains confidential information and is intended

only for the individual named. If you are not the named addressee you should not disseminate,

distribute or copy this e-mail. If you have received this e-mail by mistake delete this

e-mail from your system. If you are not the intended recipient you are notified that disclosing,

copying, distributing or taking any action in reliance on the contents of this information

is strictly prohibited.

Please do not reply to this mail.
```

Figure 11 Confirmation email received during registration. The email contains the username and the transaction number

2. After providing his user credentials the user is requested to provide the transaction number received during the registration:



Figure 12 The user logins using appropriate username and password and provides the transaction number

3. Finally, the user is prompted to read and accept the following System User Agreement:

26/07/201	0
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EUROPEAN-DYNAMICS	Development or Customization of Off-the-shelf Software for the Government Electronic Procurement System (E-Tendering)		
Log in	= <	Accept agreement	
Dan Marino (EO Admin) - Supplier Source		Do not proceed if you are not an Authorised User of the eSourcing application. This is a private application and is protected by appropriate security measures. Access to and use of this application is restricted to Authorised Users only.	
> Log out		Any attempt to use this application in a manner not authorised or any attempt to alter, destroy or damage any Information contained within it may constitute a breach of the provisions of the Computer Misuse Act 1990 and/or other legislation and shall leave the user liable to both criminal and civil proceedings.	
Information	-	It is strictly forbidden to attempt to access this application using any third party's logon identity. All Authorised Users must accept and comply with defined policies and procedures. Anyone using this application consents to active monitoring by the ED System Administrators.	
» News			
» Public procurement legislation			
> Electronic public procurement			
Statistics			
Relevant links			
> FAQ			
Calendar		Accept Reject	

Figure 13 Confirmation of the user agreement

2.6.Logout from the platform

The user can exit the ARMEPS services by selecting the "**Logout**" functionality:

Log in	
Logged in as:	
Dan Marino (EO Admi	n) -
Supplier Source	
Last login on :	
18/05/2010 - 18:27:57	
» Edit Pr]
» User Homepare	
» Log out	

Figure 14 Logout functionality

2.7. Maintenance of user's profile

After successful authentication the user can edit his profile by selecting the "Edit **Profile**" functionality (accessible in the left column menu). The user can update the information fields and then, select the button "**Save**" to store the performed modifications.

Edit Account

Username:	dmarino
* Account Role:	EO Admin
* First Name:	Dan
* Last Name:	Marino
Password:	
Re-enter Password:	
*Email:	eo1a1@delos.eurodyn.com
Address:	
Postal Code:	
City:	
Country:	Armenia 💌
Phone Number:	
Mobile Phone Number:	
Fax:	
* Preferred Language	English
Status:	Active
* Fields with asterisk are mandatory	

Figure 15 Edit User's Profile

3. Registration of Supplier

All Economic Operators are able to self-register to use the ARMEPS platform. In order for an Economic Operator to register in the system, the user should select the option "**Register as Supplier**" from the "**Login Panel**" of the main page (Figure 16).

1

Figure 16 Register Supplier

In the first phase of the registration procedure the user registers his organisation by providing the following mandatory information (Figure 17):

- Organisation Name
- Taxation ID
- Issuer of Taxation ID
- Taxation ID Issuer ID
- Country

Furthermore, the user can provide the following optional information:

- Company Registration Number
- Address
- Postal Code
- City
- Email
- Phone Number
- Fax
- Website
- Employer's Registration Number
- Unique ID



- Company Activities: Maximum Characters
- Industry Reference Number

10.11.00.5507			1	
12:14:00 EEST		Search: Select 💌		Search
g in 📃 🗧	Register Supplier			
Jsername:	Step 1: Organisation Details			
assword:	* Organisation Name:			
	Company Registration Number:			
Log in	* Taxation ID:			
Register as a Supplier	* Issuer of Taxation ID:			
	* Taxation ID Issuer Country:	Select	-	
ormation 📃	Address:			
	Postal Code:			
News	City:			
Public procurement legislation	* Country:	Select	-	
Electronic public procurement	Email:			
Statistics	Phone Number:			
Relevant links	Fax:			
	Website:			
FAQ	Employer's Registration Number:			
_	Unique ID:			
lendar 📃	* Please type the code shown below:			
Imme Z010 × 1 T W T F S 1 2 3 4 5 6		wir7n	1ĝ	esh code
8 9 10 11 12 13 4 15 16 17 18 19 20 1 22 23 24 25 26 27 8 29 30 - - - - -	Company Activities:	Maximum Characters: 512.		
	Industry Reference Number:			
			Validate & C	Continue Reset Cano
	*Fields with asterisk are mandatory			

Figure 17 Registration of organisation

In order to proceed to the next phase, the user should have also typed, in the provided text field, the visual **CAPTCHA** code displayed by the system on the screen. Selecting the "**Refresh**" button updates the code (Figure 17). Finally, the user should select the button "**Validate and Continue**" to continue the registration process.

The next step (optional) is the association of CPV codes of interest with the organisation (Figure 18). The user can associate CPV codes by the use of the solution. The button is used to delete a selected CPV code.

For more information about how to use the CPV codes see section 15.1 Inserting Common Procurement Vocabulary Codes (CPV).

Register	CPV	Codes
----------	-----	-------

CPV Codes of interest:	09000000-Petroleum products, fuel, electricity and other sources o 🔬 💹 😈 14000000-Mining, basic metals and related products

Figure 18 Registration of CPV codes

In order to continue, the user should select the "**Next**" button. The button "**Back**" returns the user to the previous phase (Figure 17).

At the final phase the user registers the administrator of the Economic Operator (EO Admin). The following details are mandatory (Figure 19):

- First Name
- Last Name
- Username
- Password
- Email
- Country
- Preferred language of GUI

Furthermore, the following details are optional (Figure 19):

- Address
- Postal Code
- City
- Phone number
- Mobile number
- Fax

Register Administrator			
Step 3: Register Supplier Adm	in		
*First Name:	Dan		
*Last Name:	Marino		
*Username:	dmarino		
*Password:		Very strong	
*Re-enter Password:		Passwords match	
*Email:	dmarino@websof	t.com	
Address:			
Postal Code:			
City:			
*Country:	Armenia	~	
Phone Number:			
Mobile Phone Number:			
Fax:			
*Preferred Language:	English	V	
	<i>4</i>		inish Reset Back Cancel

Figure 19 Registration of EO admin

In order to finalise the registration process the user selects the button "**Finish**". A message confirming the successful registration of the Economic Operator will be displayed:

V	The Economic Operator's Registration was successful.	Close
	Figure 20 Confirmation of successful registration of the Economic Operato	r

The system will send an email to the user containing details of how to access the platform. Section 2.5 (Login to the platform for the first time) contains instructions on how to access the platform for the first time.



The EO Administrator must log in for the first time within 30 days **after the registration**. Otherwise, the account will be considered inactive and automatically deleted by the system.

The registration of an Economic Operator needs to be validated by the System Administrator. Until then, the following message appears when the Economic Operator accesses the platform:



Figure 21 Pending validation by the System Administration

If this warning message occurs please contact the System Administrator, in order to activate the organisation account.

4. Economic Operator Management

The Users with a role of Economic Operator Organisation Administrator can perform the following activities for the management of their organisation:

- Edit organisation details
- View the users registered within the organisation of the Economic Operator
- Add new users in the organisation of the Economic Operator
- Edit user's details

This management functionality is provided through the "**EO Management**" option of the "**EO Administration**" menu:



Figure 22 EO administration menu

Pending Registrations Incomplete R	
Longed In ac: Add User Longed In ac: Add User Longed In ac: Apolo SA Company Registration Number: 1134d Log out Saluator Log out Sa	Search 🦉 🔎
Rebert Smith (SA) - Root JULIP (SR)	
Robert Small (GA) Root _ AUTHORITY Apolo SA Root _ AUTHORITY Granitation Number: 11344 Gasting on : Italian on : Name > Last Honds Italian on : Name > Registration Name: Outry: Anmenia > Registration Name: Outry: Anmenia > Registration Name: Outry: Conforty: Anmenia > Registration Name: Conforty: Conforty: Anmenia > Registration Name: Conforty: Name Name > Registration Name: Conforty: Name <td></td>	
Last Light on: Approximation Name: Approximation Name: Approximation Name: Approximation Name: Improximation Name:	
Label Booling Registration 1134d Label Horizespile Incompany Registration D 1134d Label Horizespile Incompany Registration D Addressing Label Horizespile Incompany Registration D Addressing Label Horizespile Incompany Registration D Addressing Addressing 31, Katta atra Project Suppler Incompany Registration Addressing Project Suppler Incompany Registration Addressing Project Suppler Incompany Registration Incompany Registration Project Registrations Incompany Registration Number: Project Number: Project Registration Incompany Registration Number: Project Number:	
P add Profile 1344 P bed Profile 1000 P control 1000 P bed Profile 10000 P bed Profile 10000 P bed Profile 100000 P bed Profile 1000000 P bed Profile 1000000000000000000000000000000000000	
• Ver VA Users Amenia • Ver VA Users Contry: Amenia • Register Suppler Contry: Amenia • Register Suppler Fac: Contry: Amenia • Register SU(Offine) Fac: <	
Address: 31, Katla str Address: 31, Katla str Address: 31, Katla str Postal Code: Cr; Courty: Armenia Postal For Suppler Feaster Suppler Postal For Offine) Feaster Suppler Postal Courty: Feaster Courty:	
0 Postal Code: CRy: Country: Amenia 0 Postal Code: CRy: Country: Enai: Postal Code: Postal Code	
dri Cdy: Condry: Amenia > Register Supplier Emai: Condry: Fax: Condry: Fax: Condry: Fax: Condry: Condry: Fax: Condry: Fax: Condry: Fax: Condry: Fax: Condry: Fax: Condry: Fax: Condry: Condry: Condry: Fax: Condry: Fax: Condry: Con	
dministration	
View SA Users Register Suppler Register CO (Offline) Register CO (Offline) Register CA Pending Registrations Register CA Normality Registrations Register CA	
> Register Suppler Phone Number: > Register CA Fac: > Register CA Fac: > Pending Registrations Finite Number: > Incomplete Registrations Unique ID: > Incomplete Registrations Company Activities: > Register Subsitions To anomalia in a statistic store Company Activities: > e-Auctions Attachment: > Auditing Reports Status:	
Register Supplier Register EO (Offline) Rec: Veloatie: Reporter Stepistrations Register CA Register CA Company Activities: Company Activities: Company Activities: Registration Notes: Attachment: Status: Active Rear-auctions Active Active Auctions Auctions Active Auctions Auctions Active List of archived CfT Auction Active Displey System Info Info Info Info	
Register EO (Offline)	
> Register CA Employer's Registration > Pending Registrations Employer's Registration Number: > Incomplete Registrations Registration Notes: > Manual Notification Attachment: > Generate Statistics ForAuctioned CT Status: > Audting Reports Status: > List of archived CT Formation Notes: > List of archived CT Formation Notes: > Display System Info Formation Notes:	
Pending Registrations Unique ID: Indicational Notification Indicational Notification Pending Registrational Notification Indicational Notificational Notification Pending Registrational Notification	
> Fendung Registrations > Incomplete Registrations > Manual Notification > e-Auctions > e-Auctions > company Activities: Attachment: Status: Active > Auditing Reports > List of archived CfT > Display System Info Image: Information Arca	
> Incomplete Registrations Registration Notes: Active > Generate Statistics For e-Auctions Status: Active > Auxiling Reports Active > List of archived CTT Active > Display System Info Information Ares Caller Large Status Information Ares	
Registration Notes: Attive Attachment: Status: Active	
> Auditing Reports > Auditing Reports > List of archived CfT > Display System Info	
 > Generate Statistics For > Audding Reports > List of archived CfT > Display System Info mformation > Manage Information Area 	
e-Auctions Auctiong Reports List of archived CfT b Display System Info	
> List of archived CfT > Display System Info nformation > Manage Information Aras Calendar y y Y	
Image: Normation Image: Normation Image: Normation	
Importantion Importantion Importantion Importantin Importantion Imp	
All mage Information Area Calentar Jure Jure All T V T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27	
Jure * * 2 2 1 * I 2 3 4 5 6 7 1 12 13 I 2 3 4 5 6 7 13 12 13 I 10 10 11 12 13 14 15 16 17 18 19 20 I 12 13 14 15 16 17 18 19 20 I 12 13 14 15 16 17 18 19 20 I 12 13 14 15 16 17 18 19 20 I 12 13 14 15 16 17 18 19 20 I 12 13 14 15 16 17 18 19 20 I 12 13 14 15 16 17 18 19 20 I 12 13 <t< td=""><td></td></t<>	
JUF V T F S S M T W T F S S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27	
JUF V Z <thz< th=""> Z <thz< th=""> <thz< th=""></thz<></thz<></thz<>	
M T W T F S S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27	
M T W T F S S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27	
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27	
7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27	
21 22 23 24 25 28 27	
28 29 30	
Last update: 9 June 2010	©2009 European Dynamics

Figure 23 EO Management functionality

4.1.Edit organisation details

Selecting the option "Edit Organisation" allows the user to edit the organisation's details:

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ARMEPS Ministry of	Finance	Հայեր	ιλι Homepage About FAQ Help Contact
12:20:32 EEST		Search: Select	Search 🔎+
Log in 📃 🤇	Edit Organization Profile		
Logged in as: Robert Smith (SA) - ROOT_AUTHORITY	Add User View Users		
Last login on :	* Organisation Name:	Apollo SA	
09/06/2010 - 10:38:24	Company Registration Number:		
» Edit Profile	* Taxation ID:	1134d	
> User Homepage	* Issuer of Taxation ID:	Inland Revenue	
	* Taxation ID Issuer Country:	Armenia	_
» Log out	Address:	31, Katlita str	
	Postal Code:		
Administration -	City:		
View SA Users	* Country:	Armenia	<u> </u>
Register Supplier	Email:		
Register EO (Offline)	Phone Number:		
▶ Register CA	Fax:		
 Pending Registrations 	Website:		
	Employer's Registration Number:		
Incomplete Registrations	Unique ID:		
Manual Notification	Company Activities:		
> e-Auctions			
 Generate Statistics For e-Auctions 		Maximum Characters: 512.	
Auditing Reports	Status:	Active	•
➢ List of archived CfT			Save Reset Cancel
Display System Info			
Information 📃	*Fields with asterisk are mandatory		
Manage Information Area			
Calendar 📃			
June V 2010 V M T W T F S S 1 2 3 4 5 6			
7 8 9 10 11 12 13 14 15 16 17 18 19 20			
21 22 23 24 25 26 27			
28 29 30			
Last update: 9 June 2010			©2009 European Dynamics
East update. 5 our 8 2010			ezuoa European Dynamics

Figure 24 Editing Economic Operators details

Selecting the button "**Save**" will store the performed modifications, while the button "**Reset**" will reset the performed modifications.

ARMEPS Ministry of I		
12:23:52 EEST	Search: Select	Search 🔎+
og in 📃 🔇	View Organisation	
Logged in as: potto potto (EO Admin) - Apollo SA Last login on : 02/05/2010 - 18:47:40	The organization was updated successfully.	Close
Edit Profile	Edit Organisation Edit CPV Codes View Users Add User	
> User Homepage	Organisation Name: Apollo SA	
Log out	Company Registration Number:	
	Texation ID: 1134d	
0 administration 📃	Issuer of Taxation ID: Inland Revenue Taxation ID Issuer Country: Armenia	
▹ EO management	Address: 31, Katifa str	
 User management 	Postal Code: 123.456	
	City:	
My CfTs	Country: Armenia	
Manual Notification	Email: Phone Number:	
	Fax:	
oformation 📃	Website:	
> News	Employer's Registration Number:	
Public procurement legislation	Unique ID: Company Activities:	
Electronic public procurement	Status: Active	
Statistics		
Relevant links		
> FAQ		
alendar 📃		
June 🔹 2010 💽 M T W T F S S		
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 12 12 23 24 25 26 27 20 20 20 20 20 20 20		
28 29 30		

Figure 25 Organisation details were successfully updated

4.2. View the users belonging to the Economic Operator

Selecting the option "**View Users**" displays all the users registered within the selected Economic Operator organisation:

7	# First Name	÷	Last Name	÷	Organisational Role	÷	Country	🗦 🗘 Stat	us
	1 <u>John</u>		Potto		EO Admin		Armenia	\odot	
0	2 <u>Dominique</u>		Raj		EO User		Armenia	0	
Add	1 User							Edit	Accoun
	l User sults in total. Di	splaving: 1.	2			Pac	ge 1 of 1 🔍	Edit	Accoun
Ade	lUser							Edit	A

Figure 26 Display of users belonging to the Economic Operator.

In the above screen, the first name, last name and the role of each user are displayed. Furthermore, the current status of the each user account is also displayed:



The following user roles are supported:

- Economic Operator Administrator (EO Admin). Users with this type of role are authorised to manage the users and update the details of their organisation.
- Economic Operator users (EO Users). Users with this type of role are not authorised to manage the details and the users of their organisation.

4.3.Insert new user in the organisation of the Economic Operator

In order to insert new users in the organisation, the user needs to select the option "Add user". The mandatory information below must be provided:

Add User

Organisation:	Appollo SA	
Account Role:	EO User	X
* First Name:	Dominique	
* Last Name:	Raj	
* Username:	draj	
* Password:		Very strong
* Re-enter Password:		Passwords match
* Email:	draj@apollo.com	
Address:		
Postal Code:		
City:		
* Country:	Armenia	×
Phone Number:		
Mobile phone:		
Fax:		
* Preferred Language:	English	~
*Fields with asterisk are mandatory		

Figure 27 Insert a new user in the organisation

Initially, the account of the new user will be de-activated:

European Dynamics	Developme	nt or Customization of Off- Electronic Procurement		
/iew Users				
User Successfully	/ Added			Close
# First Name	🗘 Last Name	Organisational Role	Country	Status
🔿 1 <u>potto</u>	potto	EO Admin	Andorra	\odot
O 2 Dominique	Raj	EO User	Armenia	8
Add User				Edit Account
2 results in total. Displa			Page 1 of 1 🔍	
2 results in total. Displa	ying: 1-2			

Figure 28 The account of the newly inserted user is de-activated

The system will send an email to the new user confirming the successful registration. The email will contain the relevant transaction number. In order to activate his account the user must provide this number during his first login. Thereafter, the status of the account will be active.

# First N	ame 🗧 Las	st Name	Organisational Role	Country	Status
<u>potto</u>	pot	to	EO Admin	Andorra	\odot
2 Dominic	ue Raj		EO User	Armenia	0
	n total. Displaying: 1-3	2		Page 1 of 1 🔜	
		,		Page Tor T	

Figure 29 The account of the new user is activated

4.4.Edit user's details.

The user can select the option "**Edit Account**" to edit the details of a specific user. The platform will display all user details allowing their modification (Figure 26):

Edit Account

Username:	draj		
* Account Role:	EO User		~
* First Name:	Dominique		
* Last Name:	Raj		
Password:			
Re-enter Password:		-	
*Email:	draj@apollo.com		
Address:			
Postal Code:			
City:			
Country:	Armenia		~
Phone Number:			
Mobile Phone Number:			
Fax:			
* Preferred Language	English		~
Status:	Active		~
* Fields with asterisk are mandatory			

Figure 30 Editing user details

Selecting the button "Save" will update the users details (Figure 30).

4.5.Edit CPV codes

In order to edit the CPV codes associated with the Economic Operator the user selects the "**Edit CPV codes**" option in EO Organisation management page (Figure 23). The platform displays the CPV codes which are currently associated with the Economic Operator:

Edit CPV Codes

Edit CPV Codes			
CPV Codes of interest:	15000000-Food, beverages, tobacco and related products	~	1
		×	



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The user can add new CPV codes by the use of the Del button. The button is used to delete a selected CPV code. For more information about how to use the CPV codes see section 15.1 Inserting Common Procurement Vocabulary Codes (CPV).

After modifying the associated CPV codes (Figure 32), the user can select the button "**Finish**" to store his changes.

Edit CPV Codes

Edit CPV Codes

CPV Codes of interest:

1500000-Food, beverages, tobacco and related products
15200000-Prepared and preserved fish
15300000-Fruit, vegetables and related products

Finish Cancel

Figure 32 Edit CPV codes

5. Searching Functionality

The ARMEPS platform provides "**Simple**" and "**Advanced**" search mechanisms. Both functionalities allow searching for Call for Tenders (CfTs), Organisations and Users.

5.1.Simple Search

The simple search functionality covers searching for available Call for Tenders (CfT), registered Organisations and registered Users.

Simple search queries are performed by:

- 1. Selecting the type of searching (CfT, Organisations, and Users) from the selection list.
- 2. Providing the full name of the required record or part of it using the "*" wildcard.
- 3. Selecting the button "Search".

The results, if any, are then presented in a tabular form.

Advanced search

Sea	rch results	
Ħ	CfT Title:	CA:
1	Procurment of IT Supplies	Ministry of Finance
2	Procurement of pharmaceutical material	Ministry of Health
3	Procurement of cleansing material	Ministry of Health
3 res	sults in total. Displaying: 1-3	Page 1 of 1 🔍 < 📦

Figure 33 Simple search for Call for Tenders

5.2. Advanced search

The advanced search functionality enables searching for Call for Tenders (CfTs), Organisations and Users. In order to perform an advanced search query, the user should:

- 1. Select the type of the search by using the appropriate button
- 2. Provide information in one or more fields (use of * wildcard is also enabled).
- 3. Select the button "Search"

The results, if any, will be presented in a tabular form.

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Advanced search

Search for: © CFT O Organisation O User		
Searching Call For Tender Workspaces		
Title:		
CfT CA Unique ID:		
Name of Contracting Authority:		
Workspace Status:	Select One	
Procurement Type	-Select Procurement Type-	•
Procedure	-Select Procedure-	-
Deadline for tender submission:	From:	To:
Description:	Maximum characters: 2000.	
CPV codes of interest:		
NUTS codes:		
Estimated value (AMD)	Min: M	ax:
Tenders Opening Date:	From:	To:
		Search Cancel
Search results		
# CfT Title:	+	CA:
1 Procurment of IT Supplies		Ministry of Finance
2 Procurement of pharmaceutical material		Ministry of Health
3 Procurement of cleansing material		Ministry of Health
3 results in total. Displaying: 1-3		Page 1 of 1 🤫 🤞 🗾

Figure 34 Advanced search for a Call for Tenders

In order to search for an organisation, the user needs to first provide the organisation type (Contracting Authority). Figure 35 provides an example of a search query for Contracting Authorities.

** Euroi **	DEAN-DENAMICS		ation of Off-the-shelf Software for the Governm Procurement System (E-Tendering)
dva	nced search		
earch	for: 🔘 CFT 💿 Organisation	O User	
Searc	hing Organisations		
Organ	isation Name:	Ministry*	
CA Ab	obreviation:		
City :			
Addre	SS :		
Postal	Code :		
			Search Cancel
Sear	ch results		
#	Organisation Name:		Short Hame:
1	Ministry of Defense		MoD
1 resu	its in total. Displaying: 1-1		Page 1 of 1 🔍 🗸 🕥

Figure 35 Advanced search for a Contracting Authority

In order to search for a specific user of an organisation, the organisation type (Contracting Authority and Economic Operator) must be selected. Figures 36 and 37 provide examples of search queries for users registered within Contracting Authorities (searching is only enabled for Contracting Authority Procurement Coordinators) and the organisation of Economic Operator.

Searc	hing Users					
Jser's	s type of organisation:	O Economic Operator	 Contracting Authority 			
First N	Name :	Ste	ve			
Last N	Name :					
					(The second	1 20000
					Search	Cancel
					Search	Cancel
Sear	rch results				Search	Cancel
Sear #	rch results First Name:		Cast Name:	÷ Sta	Search	Cancel
and the second			Last Hame:	÷ Sta	tus:	Cancel
#	First Name:	ng: 1-1			itus:	Cancel

Figure 36 Advanced search for Contracting Authority users

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Advanced search

1 Incord					
		nomic Operator O Contracting Authority			
First I	Name :	Domin*			
Last I	Name :				
				Searc	ch Cancel
	rch results				
Sea #	rch results First Name:	Last llame:	÷	Status:	÷ 💷
000000		Last Name:	÷		÷ 💷

Figure 37 Advanced search for user of the Economic Operator
6. View CfT Workspace

In order for the user to preview the details of the call for tender (CfT) he needs to select the option "**View CfT**" from the **CfT Menu** (Figure 38).

Hide CfT Menu	
View CfT	1
CfT documents	
Clarifications	
Tenders	
Automated notifications	
Specify Alerts	

Figure 38 CfT Menu, option "View CfT"

The platform will display all details (Figure 39) of the particular CfT (e.g. Title, Procurement Type, information regarding associated deadlines, etc).

View CfT Workspace

CFT: Procurement of IT Supplies (peripheral)	Show CfT Menu
Tender submission deadline in (days/hours):	21/11
Name of Contracting Authority:	<u>Բումերանգ (Էներջայզգրրալ</u>
Title:	Procurement of IT Supplies (peripheral)
CfT CA Unique ID:	
CFT Unique ID:	2010/null/10
Evaluation Mechanism :	Lowest Price
Description:	test
Procurement Type:	Supplies
Procedure:	Open
CfT Involves:	A Public Contract
CPV Codes:	22000000-Printed matter and related products
Inclusion of e-Auctions:	No
NUTS codes:	
Estimated value (AMD):	
Time-limit for receipt of tenders or requests to participate:	30/06/2010 00:00
Deadline for dispatching invitations:	
Request for clarifications (from-to) :	07/06/2010 00:00 - 08/06/2010 00:00
Tenders Opening Date:	01/07/2010 00:15
One-phased submission or two-phased submission:	Two phase
Contract awarded in Lots:	No
Date of Publication/Invitation :	31/05/2010 14:41
Date of Awarding:	

Figure 39 View CfT workspace

7. View CfT Documents

Notice & Contract Documents

In order for the user to preview and download all documents associated with the particular CfT (i.e. publication notices being published for this call), he needs to select the option "**CfT documents**" from the **CfT Menu** (Figure 40).

Hide CfT Menu		
View CfT		
CfT documents		
Clarifications		
Tenders		
Automated notifications		
Specify Alerts		

Figure 40 CfT Menu, option "CfT documents"

The platform displays all notices and contract documents which are associated with the CfT. The tab "**Notices**" (Figure 41) contains a list of all notices in the CfT. The list provides the type of the notice, the date when the notice was uploaded in the system, the status of the notice and the redirection URL towards this notice on the OJEU site, after the official publication of the notice on OPOCE is confirmed. In order for the user to download a notice he needs to select the relevant link in the column "**Type**" (Figure 41).

 CFT:Procurement of IT Su 	pplies (peripheral)		Show CfT Menu
Notices			
Notices Contract Documents	:		
Туре:	Date Upl.:	Lang.:	Date Pub.:
Contract Notice	31/05/2010 14:41:38	EN	31/05/2010 14:41:48
1 results in total. Displaying:	1-1		Page 1 of 1 < 🔸 🗼 >>>

Figure 41 Contract Notices

The tab "**Contract Documents**" lists all documents which are associated with the CfT (Figure 42). In order for the user to download a document he needs to select the relevant link from the column "**File**".

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EUROPEAN DYNAMICS	Devel
* * *	

Notice & Contract Documents

♥ CFT:Procurement of pharmaceutical supplies		Show CfT Menu	
Contract Docum	ent List		
Notices Contract	Documents		
Addendum ID	Title	tile 🗘	
N/A	Tender Structure XML - Cycle 1	<u>c4t_3628_2.xml</u>	
N/A	Terms of reference	tor.doc	
2 results in total.	Displaying: 1-2	Page 1 of 1 帐 🕴 💓	
		Download Zip file	

Figure 42 Contract documents

Selecting the button "**Download Zip file**" the user can download a zip file containing all associated notices and contract documents (Figure 42).

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8. Expression of Interest for a CfT

In order for the user to express his interest to a call for tender (CfT), he needs to download one of the CfT resources (eg. Notice, Contract Document, Clarification attachment) and submit a tender.

The system prompts the user to (Figure 43):

- Express Interest by associating all users of the EO with this CfT
- Express Interest by associating only himself with this CfT
- Express Interest by not associating any user from the EO with this CfT

Association with CfT

The ARMEPS system supports automated notifications to keep associated users up to date with all CfT advances. These comprise the publication of new Notices, Addenda, Corrigenda, Clarifications, while there are also notifications for informing associated users about approaching important dates of the CfT. Please select a type of association for this CfT.

If you select options 1 or 2 below, you will be able to individually manage the list of users of your organisation with the CfT, through the new "Manage associations" tab in the CfT workspace. If you select option 3, these options will appear in your next CfT document download.

Тур	pe of association	
	U) /	
0	1. Associate all users of my EO with this CfT	
0	2. Associate only myself with this CfT	
0	3. Do not associate any user from my EO with this CfT	
		Select

Figure 43 Expression of Interest, association of users

9. User notifications

In order to associate and disassociate the users of the EO organisation from receiving notifications for the particular CfT, the user needs to select the option "**Automated Notifications**" from the **CfT Menu** (Figure 44). In addition, the user can also specify the timing of the various alters of the particular CfT by selecting the option "**Specify Alerts**" from the **CfT Menu** (Figure 44).

Hide CfT Menu			
View CfT			
CfT documents			
Clarifications			
Tenders			
Automated notifications			
Specify Alerts			

Figure 44 CfT Menu, options "Automated notifications" and "Specify alerts"

9.1.1. Automated notifications

Manage automated notifications

The platform lists all user members of the EO organisation (Figure 45). In order to disassociate an EO member from receiving notification of the CfT, the user changes the status from associated to disassociated from the drop-down menu in the column "Associate / Disassociate" (Figure 46). Similarly, changing the status from disassociated to associated will enable notification for the particular CfT.

CFT:Procurement of	pharmaceutical supplies	Show CfT Menu
First Name	🗧 Last Hame	Associate/Disassociate
Patrick	Otto	Associated 💌
Dominique	Raj	Select
		Save Changes Cancel
2 results in total. Disp	aying: 1-2	Page 1 of 1 🔍 🔹 🕨

Figure 45 List of associated users with the CfT

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合章交	
में मार्च	D
R LUR	<u>opean"Dynamics</u>
12	
1.	-

Manage automated notifications

♥ CFT:Procurement of pharmaceutical supplies		Show CfT	Show CfT Menu	
First llame	🗧 Last Name	Associate.Disassociate		
Patrick	Otto	Associated 💌		
Dominique	Raj	Disassociated		
		Save Change	s Cancel	
2 results in total. Displ	aying: 1-2	Page 1 of 1	b x	



9.1.2. User alerts

The users can specify the timing of alert of the following events (Figure 47):

- Time limit to receive for receipts of tenders or request to participate
- Request for clarification From
- Request for clarification To

For these events, the user can select to be notified (Figure 47):

- 24 hours prior of the event
- 48 hours prior of the event
- 1 week prior of the event
- 2 weeks prior of the event

Specify Alerts

CFT:Procurement of pharmaceutical su
List of alerts for user
Alerts for EO User
Time limit for receipt of tenders or request to participate
O No notification
24 hours prior of the event
48 hours prior of the event
1 week prior of the event
2 week prior of the event
Request for clarifications from
O No notification
24 hours prior of the event
48 hours prior of the event
1 week prior of the event
2 week prior of the event
Request for clarifications to
No notification
24 hours prior of the event
48 hours prior of the event
1 week prior of the event
2 week prior of the event

Figure 47 Specification of user alerts

10. Clarifications

In order to create a clarification request and to preview a clarification response, the user needs to select the option "**Clarifications**" from the "**CfT Menu**" (Figure 48). This option is available in the "**CfT Menu**", during the clarification period.

Hide CfT Menu
View CfT
CfT documents
Clarifications
Tenders
Automated notifications
Specify Alerts

Figure 48 CfT Menu, option "Clarifications "

10.1.1. Create a clarification request

In order to create a clarification request, the user selects the tab "**Requests for Clarification**" from the main Clarifications page (Figure 49).

```
Clarifications
Clarification 1
Clarification
Requests for Clarification
```

Figure 49 CfT Clarifications

The user completes the request for clarification by providing the following information (Figure 50):

- Title
- Language
- Description for the request
- A file attachment for the request (optional)

	· R 😓
27	E ¹
57	EUROPEAN DYNAMICS
- 1X ,	
- 4	* *

Clarifications

♥ CFT:Procurment of pharmaceutical supplies		Show CfT Menu	
Clarifications Requests for Clarification			
* Title:	Item 34.1 in the specificaitons document		
* Language:	English	~	
* Description for the request:	Please provide further details regarding item 34.1		
	 1949 remaining characters		
Attachment for the request:	C:\Documents and Settings\kall\Desktop\Ma Browse		
	Send Re	quest Cancel	
* Fields marked with an asterisk are mand	atory		

Figure 50 Request for clarification

Selecting the button "Send Request" sends the request to the tender coordinator.

10.1.2. View a clarification response

The user can visualise a clarification response only after it is published by the Procurement Officer. A list of all clarification responses is displayed in the "**Clarifications**" tab of the main Clarifications page (Figure 48).

Show CfT Menu
Download all clarifications

Figure 51 List of clarification responses

In order to preview the content of the response, the user selects the displayed title. Then, the system expands the details of the response (Figure 52):

- Description for the request
- Procurement Officer's clarification response

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Clarifications

♥ CFT:Procurement of pharmaceutical supplies	Show CfT Menu
Clarifications Requests for Clarification	
1.Item 36.7 in the specificaitons document	
Description for the request	
Please provide further details on item 36.7	
Attachment for the request:	
Clarification	
The item describes the required information	
Attachment for the request:	
2.Item 34.1 in the specificaitons document	
	Download all clarifications

Figure 52 Response to a clarification request

The procurement officer can also attach a file to the clarification response (Figure 53). Furthermore, please note that the procurement officer is provided with functionality to edit the clarification request in order to remove any confidential information.

EUROPEAN DENAMICS	Development or Customization of Off-the-shelf Software for the Government Electronic Procurement System (E-Tendering)		
Clarifications			
♥ CFT:Procurement of ph	armaceutical supplies		Show CfT Menu
Clarifications Requests for	Clarification		- 27
1.Item 36.7 in the specifi	caitons document		
2.Item 34.1 in the specifi	caitons document		
Description for the requ	est		
Please provide further deta	ils regarding item 34.1		
Attachment for the request:		eqov benchmark 2009.pdf	
Clarification			
Please find more details in t	he attached file		
Attachment for the request		Clarification.doc	
			Download all clarifications

Figure 53 Attachments in the clarification response

Selecting the button "**Download all clarifications**" enables to download an archive file with the details of all clarification requests submitted and their associated responses.

11. Creation of a tender

The tender return is created by the Economic Operator and comprised of the answers to the tender questions plus any other file included within. In order to create (or edit) the answers for a tender, the user needs to select the option "**Tenders**" from the "**CfT Menu**" (Figure 54).

The following procedure is followed for the creation and submission of tender:

- The user creates the new tender (section 11.1 Creation of a new tender)
- The user uploads the digital signature of the tender (section 11.3.1 One phase submission.)
- The user uploads the tender package (which matches the uploaded signature) (section11.3.2 Two phase submission)

Hide CfT Menu
View CfT
CfT documents
Clarifications
Tenders
Automated notifications
Specify Alerts

Figure 54 CfT Menu, option "Tenders"

11.1. Creation of a new tender return

In order to create a tender return, the user selects the button "**Create a Tender online**" (for the offline line creation of a tender see section 11.2.14) in the main tender preparation page (Figure 55).

合章交	
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EUROPEAN_DYNAMICS	
Ŕ	

View Tenders

180	armaceutica	l supplies				Show Cf	T Menu
nswer tender questions o	nline						
swer tender questions of	fline: Downl	oad the Tender struct	ture Downl	oad the preparation to	loo		
st of draft Tenders (cr	eated online)					
# Created by		Creation date	,		Last ed	ited	
rcle 1 st of submitted Tender	rs (created o	online/offline)					
		D/P submission	T/P	T/P submission	Status	D/P match result	Received or
# Submitted Name By	D/P receipt ID	time	receipt ID	time		result	Time
		time	receipt ID	time		Tesuit	Time
		time	receipt ID		pload te	nder packag	
		time	receipt ID		pload te		

Figure 55 Main tender preparation page

The button "**Create a Tender online**" is enabled prior to the expiry of the tender submission deadline. Selecting this option redirects the user to the online tender preparation tool.

11.2. The tender preparation tool

The tender preparation tool is an online tender preparation environment which allows the user to rapidly create a tender return. The tool provides functionality for the Economic Operator to answer all tender questions (mandatory and optional). Furthermore, the Economic Operator can validate whether the created tender return conforms to the tender specifications.

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	Electronic Procurement System (E-Tendering)
	Back to My Tenders

Figure 56 The tender preparation tool

Figure 56 provides an example of the tender preparation tool main GUI. The following buttons are widely used in the tool:

P-1	Open tender structure
	Save tender
ē	Save as the tender
a	Validate that the tender conforms to the specifications
۱	Pack the content of the tender
Æ	Create a PDF file of the tender
0	Help on how to use the tender preparation tool
	Information regarding the tender preparation tool
1	Expand a section of the tender

The left panel of the tool displays all the envelopes contained within the tender (e.g. Eligibility Criteria, Technical envelope, Financial Envelope). Each envelope is displayed as a hierarchical tree-structure. An envelope can be expanded to display the contained sections and subsections (Figure 57).

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♥ CFT:Procurement of Hospital information systems			
🖻 🖶 🗟 🏈 🖉 🕘 📵			
🔁 Tender 🕴	Envelope: Technical		
 ► 🙀 Eligibility Criteria Ϛ - 🙀 Technical Envelope 	Section Section 1	3	
🗢 🔀 Section: Section 1	Section Section 2	3	
- 🖂 Section: Section 2 - 🔀 Financial Envelope			
	Back to My Tende	rs	

Figure 57 Tender preparation tool, technical envelope

The right panel of the tool is used to display sections and the criteria of the tender (Figure 58). Sections can be expanded by selecting the 🛱 button.

The following icons are used (within the hierarchical tree-structure) to navigate the tender:

📔 Tender 🏹 Eligibility Criteria	The top level node to the tree hierarchy The top level node of the eligibility criteria		
🔁 Technical Envelope	The top level node of the technical envelope		
🙀 Financial Envelope	The top level node of the financial envelope		
	Indication of attention : There is information missi incorrect information within the section (or its sub	0	
6	Indication of acceptance: All criteria within the set its subsections have been correctly filled	ection and	
🗐 Year	Years: Within the financial envelope, each year will be displayed separately		
o-	Collapsed: The section is collapsed		
የ	Expanded: The section is expanded		
<i>«</i>	Indication of successful validation: The criterion successfully validated	has been	
*	Indication of unsuccessful validation: The validation the criterion has failed	tion of	
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Navigate in the parent section

Expand a section of the tender

<pre>e-PPS e-Tendering (c4t_2120_</pre>	l.xml) 🔲 🗖 🔀
🖻 🖹 🗟 😺 🎯 🔎 😡 🔘	
🔁 Tender	Section 1
Gection: Section 1 ⊡-⊡ Technical Envelope	* Industry partners European Dynamics Max number of characters: 50
Financial Envelope	Relevant document:
Completed 7/7	Description of the provided functionality
	The following fuctionality is
	Max number of characters: 5000 🗸
	Relevant document:
	*Number of instruments provided
	820 Minimum: 100 Maximum: 1000 Step: 1 Relevant document: Attach file
	* Submit manual
	C_1274281642060\1274281642060.doc Remove file Max size: 10 MB
	*Is protocol HL7 supported?
	O Yes ● No
	Relevant document:
	*Connection Interfaces
	Parallel
	Other
	Relevant document: Attach file
	Completed Criterions: 7/7

Figure 58 Tender preparation tool, technical envelope

11.2.1. Completing the eligibility criteria and the technical envelope

The ARMEPS platform supports the following types of criteria:

- Text Field
- Number
- File
- List
- Date
- Date Period

A description of how to complete criteria of the above types is given in the next sections.

11.2.2. Criterion Type: Text Field

For the criteria of this type, the Economic Operator will provide his text answer in the displayed text box. The maximum number of characters for the Economic Operator's answer is also displayed (Figure 59). The user can also attach an optional file to provide further details in his answer.



Figure 59 Supplier's view of the criterion of type text field

11.2.3. Criterion Type: Text area

For the criteria of this type, the Economic Operator will provide his text answer in the displayed text area box. The maximum number of characters for the Economic Operator's answer is also displayed (Figure 60). The user can also attach an optional file to provide further details in his answer.

*Description of the provided functionality	
The following functionality is provided	
Max	: number of characters: 300 💸
Relevant document:	Attach file

Figure 60 Supplier's view of the criterion of type text area

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11.2.4. Criterion Type: Number

For the criteria of this type, the Economic Operator will provide his answer as a number in the provided box. The minimum and maximum ranges of the number are displayed along with the specified step size (Figure 61). The user can also attach an optional file to provide further details in his answer.

*Number of surgical IT instruments supported by the system				
350	Minimum: 50 Maximum: 500 Step: 1		1	
Relevant docume	nt:	Attach file		

Figure 61 Supplier's view of the criterion of type number

11.2.5. Criterion Type: File

For the criteria of this type, the Economic Operator will upload a file in the system. In order to select the file to attach the user should use the "**Attach File**" button. The maximum allowed size of the file is also displayed (Figure 62).



Figure 62 Supplier's view of the criterion of type file

11.2.6. Criterion Type: List

Three types of lists are supported by the system:

- Radio buttons
- Check boxes
- Combo box

The supplier will have the following views for a criterion of this type:



Figure 63 Supplier's view of the criterion of type list (radio buttons)

26/07/2010



✓ Other

 Relevant document:
 Attach file

Figure 64 Supplier's view of the criterion of type list (check boxes)

* Supporting protocols	
XML	
UML	🖌 🗸
Other	
Relevant document:	Attach file

Figure 65 Supplier's view of the criterion of type list (combo box)

11.2.7. Criterion Type: Date

For the criteria of this type, the Economic Operator needs to select a date. In order to

select the required date, the user selects the button **I** to expand the provided calendar functionality (Figure 66). The user can also attach an optional file to provide further details in his answer.

*Proposed end date		
09/09/2009 🗢 🖃		1
Relevant document:	Attach file	

Figure 66 Supplier's view of the criterion of type date

11.2.8. Criterion Type: Date Period

For the criteria of this type, the Economic Operator needs to select a range of two dates ("**From**" and "**To**"). In order to select the required dates, the user selects the button is to expand the provided calendar functionality (Figure 67). The user can also attach an optional file to provide further details in his answer.

* Insta	Illation day			
From:	26/09/2009 🛟 🛃 🛛 To:	25/12/2009 😂 💽		1
	Relevant document		Attach file	

Figure 67 Supplier's view of the criterion of type date period

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11.2.9. Supplier read only criteria

This choice is enabled for the criteria where the suppliers cannot provide any answer (e.g. scoring of meetings, presentations, site visits, etc). The supplier will view the existence of the criterion in the tender but the scoring will be provided directly by the evaluators.

The supplier will have the following view for the criterion of this type:

Site Visit

```
Criterion will be filled by Evaluator
```

Max number of characters: 300 🎸

Figure 68 Supplier's view of the criterion which has been specified as supplier read only

11.2.10. Completing the financial envelope

The platform displays all financial criteria of the tender structure. The user completes the column "**Value**" and specifies an optional discount in the "**Overall discount**" section (Figure 69). The "**Overall discount**" section will be enabled only if the associated procurement officer has specified that discounts are permitted for the CfT. The "**Present Value (€**)" and the "**Discounted Present Value (€**)" are automatically calculated by the system.

Year O			Overall Discount 5.0 %
	Value	Present value (€)	Discounted Present valu
Training Cost	15.000,00	15.000,00	14.250,00
Installation Cost	45.000,00	45.000,00	42.750,00
Totals	60.000,00	60.000,00	57.000,00

Figure 69 Financial Criteria

In case, the financial envelope has been defined over a number of year the user need to complete the financial criteria for each specific year (Figure 69). Selecting a year from the left panel allows the user to complete the values of the financial criteria for this specific year. Selecting the top level "**Financial Envelope**" will display a summary of the financial offer (Figure 70).

🔁 Tender 🔶 靋 Eliqibility Criteria	Total Value:	181.000,00
🗣 🔀 Financial Envelope	Total Present Value:	180.989,98
- 1 Year	Total Discount Value:	9.050,00
- 1 Year	Total Discount Present Value:	9.049,50
- 🔁 Year	Final Value:	171.950,00
Year	Present Day Final Value:	171.940,48
— 🗾 Tear		

Figure 70 Financial Criteria over a number of years

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11.2.11. Save the tender return

The user can save the created tender return using the buttons 📛 (Save) and 😨 (Save as). The system prompts the user to specify a location in his local environment and stores it as an XML structure (Figure 71).

e-PPS e-Tendering (c4t_2120_							
📔 🖶 🔯 🏈 🔎 🕘 🔘							
📄 Tender	Year 0					Overall Discount	%
Eligibility Criteria		Value	Present value (£)	Discounted Pres	Relevant docum		
E Technical Envelope	Training Cost	80.000,00	80.000,00	80.000,00		Attach	
Section: Section 1	Installation Cost	925.000,00	925.000,00	925.000,00		Attach	file
Financial Envelope	To 📶 Save						
	Save	e in: 🛅 Offer			D D D D D D D D D D D D D D D D D D D		
	Jave	oner					
	My Recent Documents						
	Desktop						
	My Documen	ts					
	My Compute	er .					
		Cite Services	L L CL OK L		1		
	My Network	File name:	Apollo SA Offer			Save	
	Places	Files of type:	*.xml		~	Cancel	
	1000						
	10000						
	8						

Figure 71 Save the tender structure

11.2.12. Validate the tender return

In order to validate the given answers the user selects the is button. The system checks if the tender return conforms to the expected specification (e.g. values within range, all mandatory fields completed, etc.). The user is notified regarding the results of the validation (Figure 72). In case the validation is not successful, the system displays all questions which have not been properly answered (Figure 72).



♥ CFT:Procurement of Hos	pital Information Systems
🖻 🗎 🛱 📚 🏈 🔑 🕘	0
Tender Eligibility Criteria Section: Section 1 Section: Section 1 Section: Section 2 Section: Section 3 Financial Envelope Year Year Year Year Year Year	Tender Tender validated successfully
	Back to My Tenders

Figure 72 Successful tender validation

View Tenders

▼ CFT:Procurement of Hos	pital Information Systems	
🖻 🗄 🗟 🏈 🔎 🔞	0	
Finder I Eligibility Criteria	Tender > Eligibility Criteria > Section 1	
🔤 🔤 🙀 Section: Section 1	Describe your company: Please enter a value	*
Technical Envelope	Number of employees in the company: Please enter a value	×
Section: Section 2		
🖃 🔯 Financial Envelope		
Year 🔁 Year		
Year Year		
i cai		
		Back to My Tenders

Figure 73 Tender validation fails

11.2.13. Pack the tender return

The packing of the tender return is a mandatory task which has to be performed when no more modifications are expected and prior to the uploading of the tender return in the system.

In order to pack the contents of a tender return the user selects the \checkmark button. This action will generate one or more files depending on the type of submission defined for the tender:

• One phase submission

The system will generate the tender return as a single, compressed and encrypted file, known within the application as the **'Tender Package'**.

• Two phase submission

The tender return generated by the system will comprise 2 files. One will be the **'Tender Package'**, mentioned in the above 'One phase submission' section and will contain all answers and files attached. The second one will be the **'Digital print'**. This file is a digital signature of the **'Tender Package'** used to assure the integrity of the 'Tender Package'.



- If the tender return is modified after the packing was performed, whether for 'One phase' or 'Two phase' submission, a new packing will be necessary to include the latest changes made.

- Please note that the packaged file (tender package) created through the above steps is encrypted. Therefore the user is being displayed an "incorrect file format" message when attempting to open this zip file using winzip, etc.

- Due to the above, for a last check before submitting the tender file packaged within the tender preparation tool, the supplier should use the functionality "View tender PDF"

The generated files are stored locally in the same location, with the tender structure. The system will inform the user regarding the successful completion of the tender packing (Figure 74).

Figure 74 Packing of the tender

11.2.14. The offline tender preparation tool

The functionality to create the tender is also supported using an offline tender preparation tool. The functionality of the offline tender preparation tool is exactly the same to the one described in sections 11.2.1 - 11.2.13.

In order for the user to prepare his tender locally in his PC, the following steps need to be performed:

- 1. Download the tender preparation tool in the local environment (select the "**Download the preparation tool**" button) (Figure 75). Extract all files from the archive and execute the application (Figure 76).
- 2. Download the tender structure in the local environment (select the "**Download the Tender structure**" button).

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Please, note that "tender structure" files are unique and created for each CfT. The Economic Operator user has to make sure that the downloaded tender structure corresponds to the CfT he/she intends to participate in. Otherwise the tender package generated in the tool, with the wrong tender structure, will not be consistent to the tender material requested by the Contracting Authority and may result in disqualification of the supplier.

Answer tender questions online		
Answer tender questions offline:	Download the Tender structure	Download the preparation tool

Figure 75 Download the tender preparation tool



Figure 76 The offline tender preparation tool

- 3. Use the button is to open the stored XML structure (Figure 77).
- 4. Complete the tender by filling all sections in all envelopes (Figure 78). Sections 11.2.1 11.2.13 describe how to complete the tender.

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****	Electronic Procurement System (E-Tendering)

			10.000
e-PPS e-Sourci			
	۵ 🛛 🕹		
🔁 Tender	4		
	🖉 Open	\mathbf{X}	
	Look in:	🖻 Downloads 💌 🦻 🛤 📾	
	My Network	ContractDocuments EvaluationCycles Notices 1004_3894 1004_4355 Ctt_8753_1	
•			
and the second second	A REAL PROPERTY.		and the second

Figure 77 Open a tender structure in the offline tender preparation tool

🚾 e-PPS e-Sourcing (c4t_87) 📄 🖶 😰 🍃 🏈 🔎 🛛 🕑 🗷	3_1.xml)	
	Section 1	2
급-[철] Technical Envelope - 전철 Section: Section 1 요-[철] Financial Envelope 요-[철] Eligibility Criteria	* Description of the provided functionality Max number of characters; 300	×
	Relevant document: Attach file	
	* Number of surgical IT instruments supported by the system Minimum: 50 Maximum: 500 Step: 1 Relevant document:	×
	* Manuals of the proposed solution Attach file Max size: 10 MB	*
	* Do you support HL7 • Yes • No Relevant document: Attach file	∺
	* Connection interfaces USB Parallel	
	Other Relevant document: Attach file	×
•	Completed Criterions: 0/10	>

Figure 78 Completing sections with the offline tender preparation tool

11.2.15. Creating a tender for multiple Lots

The procedure of creating a tender for multiple Lots is the same with the procedure described in the previous sections. The tender preparation tool allows the user to navigate in different Lots using the functionality provided in the left panel of the tool (Figure 79).

European Dynamics	Development or Customization of Off-the-shelf Software for the Government Electronic Procurement System (E-Tendering)
	connectivity software development services
	Back to My Tenders

Figure 79 Completing a multi-lot tender

The only difference with the previously described approach, is that when the user validates the tender (by selecting the button \checkmark), the system will prompt to select for which Lots a tender will be submitted (Figure 79). The selection of the lot to which the tender will be submitted is a fundamental step of the supplier tender submission. If no lots are selected, the uploaded tender package might not be considered by the Evaluator Officers during evaluation and awarding phase.

11.2.16. Edit the tender return

In order to edit a tender return, the user selects the particular tender, and then selects the button "**Edit**" (Figure 80). The button "**Remove**" is used to remove the selected tender from the list. Tenders returns prepared using the offline preparation tool are manually edited by opening the saved tender, editing it and finally saving it.

	ient of ph	armaceutica	l supplies				Show Cf	T Menu
Answer tender o	uestions o	nline						
Inswer tender q	uestions of	fline: Down	load the Tender struc	ture Downl	oad the preparation t	loo		
.ist of draft Te	nders (cre	eated online)					
# Created	by	с	reation date		Last	edited		
1 Patrick Otto 2010/05/31 14:30:28 2010/05/31 14:30:28								
Cycle 1	ed Tende	rs (created o	online/offline)				Ed	it Remove
			D/P submission	T/P	T/P submission	Status	D/P match	Received on
# Submitted	Name	D/P receipt ID	time	receipt ID	time		result	Time

Figure 80 Tender creation and submission page

11.3. Upload the tender return in the platform

The submission of the tender returns in the system will depend on the type of submission

The following symbols are displayed in the page (Figure 80):

0

Additional items will be required

All items submitted / Hash match/ On time submission

Missing items/ Hash Mismatch/ Late submission

11.3.1. One phase submission.

In order to continue to the second step of the tender submission, the user needs to select the button "**Upload Tender Package**" (Figure 88).

The system prompts the user to confirm that his account details are correct (Figure 81). The user selects the button "**Confirm**" to confirm the validity of his account details (selecting the button "**Edit Account**" enables the user to edit his account details).

EUROPEAN-DENAMICS	Development or Customization of Off-the-shelf Software for the Governme Electronic Procurement System (E-Tendering)
√iew Account	
Authority:	. Apollo SA
Account Role:	EO Admin
First Name:	potto
Last Name:	potto
Username:	potto
Email:	eo1a1@delos.eurodyn.com
Address:	
Postal Code:	
City:	
Country:	Andorra
Phone Number:	
Mobile phone:	
Fax:	
Language:	English
	Confirm Cancel Edit Account

Figure 81 Confirm account details

After confirming the validity of the user account details, the user is prompted to accept the user agreement policy for this CfT (Figure 82). In order to accept the agreement the user needs to select the button "Accept".

Accept Agreement for this Cft

Do not proceed if you are not an Authorised User of the eSourcing application. This is a private application and is protected by appropriate security measures. Access to and use of this application is restricted to Authorised Users only. Any attempt to use this application in a manner not authorised or any attempt to alter, destroy or damage any Information contained within it may constitute a breach of the provisions of the Computer Misuse Act 1990 and/or other legislation and shall leave the user liable to both criminal and civil proceedings.

It is strictly forbidden to attempt to access this application using any third party's logon identity. All Authorised Users must accept and comply with defined policies and procedures. Anyone using this application consents to active monitoring by the ED System Administrators.

Accept Reject

Figure 82 Accept agreement for this CfT.

After confirming the account details and accepting the agreement the user is prompted to locate the tender package to upload (Figure 84). The user selects the "**Browse**" button to locate the file of the tender package (Figure 83).

The tender package is the archive (the name of the archive contains the word "TENDER" at the end) which has been created during the "**Pack**" operation (section 11.2.13 - Pack the tender).

CFT: TEST - new CfT	
Contrest - new crit	Show CfT Menu
Locate the Tender package to upload:	C:\Documents and Settings\kall\Desktop\Tenders\New Folder (2)
ocale the render package to upload.	C. Obcuments and Settings (kairbesktop (Tendels thew Polder (2)

Figure 83 Upload the tender package

File Upload							? 🔀
Look in:	🚞 Stored tenders	;	*	G	ø 🖻	•	
My Recent Documents Desktop	← cft_315 ← cft_374 ← cft_315_xml F cft_315_DIGIT Cft_315_TEND ← cft_374_xml Cft_374_DIGIT Cft_374_TEND	ER.zip AL_PRINT.txt					
My Documents							
My Computer							
S	File name:	Cft_374_TENDER.zip			*]	Open
My Network	Files of type:	All Files			*]	Cancel

Figure 84 Selection of the tender package to upload

In order to complete his action, the user selects the button "**Upload**" to upload the tender package in the platform (Figure 84). The system generates a unique Tender "**Package Receipt ID**" and informs the user regarding the successful upload of the tender package in the platform

11.3.2. Two phase submission

The 'Two phase submission' comprises the following steps.

Note: The successful tender submission necessitates the execution of both steps. Otherwise, the tender is not considered submitted in the system.

1. Upload of the 'Digital Print'

The first step mentioned above is to upload the tender digital print. In this case, the user selects the button "**Upload D/P of tender package**" (Figure 80). In the new window (Figure 85), the user selects the "**Browse**" functionality to locate the digital print of the tender package (Figure 86). The digital print is created during the "**Pack**" operation, which is performed at the end of the creation of the tender (section 11.2.13 Pack the tender).

CFT:Procurement of IT Supplies (peripher	ral)		Show CfT Menu
Locate the digital print to upload: 🛛 🕕		Browse	
Tender package name:			

Figure 85 Upload new Digital Print

The name of the generated digital print file contains the words "**DIGITAL_PRINT**", which are appended at the end of the filename (Figure 86).

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File Upload										? 🗙
Look in:	🚞 Stored tenders	\$			*	0	ø	P 🖪	•	
My Recent Documents Desktop My Documents My Documents	← cft_315 ← cft_374 ← cft_315_xml F cft_315_DIGIT Cft_315_TENDI ← cft_374_xml Cft_374_DIGIT Cft_374_TENDI	ER.zip TAL_PRINT.txt								
	File name:	🗐 cft_374_1	DIGITAL_PRINT	.txt				*		Open
My Network	Files of type:	All Files						*		Cancel

Figure 86 Selection of the Digital Print file

After selecting the appropriate file of the Digital Print, the user specifies the name of the tender and, finally, selects the button "**Upload**" to submit the Digital Print to the platform (Figure 87).

Upload new Digital Print

Locate the digital print to upload: 🕕	C:\Documents and Settings\kall\D; Browse	
Tender package name:	Apollo SA offer	

Figure 87 Specifying the tender package name

When the user successfully uploads a digital print, a message containing the unique "**Digital Print Receipt ID**" is displayed (Figure 88). The system lists the submitted tenders along with the following information:

- Submitted by: The user who submitted the tender
- Name: The name of the tender
- **D/P receipt ID:** The unique "**Receipt ID**" of the "**Digital Print**" submission time
- D/P submission time: The time of the submission of the "Digital Print"
- T/P receipt ID: The unique "Receipt ID" of the "Tender Package" (see below).
- T/P submission time: The time of submission of the "Tender Package"
- **Status:** The status of the submission

- **D/P match results:** A check whether the "**Digital Print**" matches the submitted "Tender package".
- **Received on time:** A check whether the tender submission has been received on time

At this stage, only the information regarding the submission of the digital print is available in the list. Furthermore, the status of the submission contains the symbol

indicating that additional items (i.e. the tender package) are required, in order to finalise the tender submission process.

View Tenders

										Close
CF	T:	Procuremen	t of IT Supp	lies (periphe	ral)		ļ		Show CfT I	Menu
Ans	w	er tender que:	stions online							
.ns\	we	er tender ques	tions offline:	Download the	e Tender structure	Download t	he preparation tool	1		
.ist	0	f draft Tende	ers (created	online)						
	#	Created by		Creatio	n date		Last edit	ed		
)	1	potto potto		2010/05	/31 14:43:27		2010/05/3	1 14:43:2	7	
									Edit	Remove
									Edit	Kelhove
yel	le	1								
.ist	0	f submitted	Tenders (cr	eated online	offline)					
	#	Submitted By	Name	D/P receipt ID	D/P submission time	T/P receipt ID	T/P submission time	Status	D/P match result	Received of Time
] ·	1	potto potto	Apollo SA offer	000000010	31 <i>/</i> 05/2010 14:45:58			0		

Figure 88 The Digital Print is uploaded

2. <u>Upload of the 'Tender package'</u>

To upload the 'Tender package', please follow the step described in the 'One phase submission' section.

If the submission was successful a page similar to Figure 89 will be displayed.

	ean . D ynamic	25	Developi	ment or Custo Electro			shelf Softw stem (E-Ter		e Governme
ew .	Tenders								
1	"The Tender 000000022.	Package file	e was succes	ssfully uploaded ar	id an e-mail w	vas sent to ·	your mail. The	Tender Packs	age Receipt ID
									Close
CFT:	Procuremen	it of IT Supp	lies (periphe	ral)				Show CfT I	Menu
Answ	ver tender que:	stions online							
Answi	er tender ques	tions offline:	Download th	e Tender structure	Download ti	ne preparatio	n tool		
Listo	of draft Tende	ers (created	l online)						
anceses.	of draft Tende Created by	ers (created	l online) Creatio	on date		Las	stedited		
#		ers (created	Creatio	on date 5/31 14:43:27			stedited 0/05/31 14:43:2	7	
#	Created by	ers (created	Creatio					7 Edit	Remove
#	Created by potto potto	ers (created	Creatio						Remove
# D 1 Cycle	Created by potto potto		Creatio	5/31 14:43:27					Remove
# D 1 Cycle	Created by potto potto		Creatic 2010/05	/offline)	T/P receipt ID	201		Edit	
# D 1 Cycle List o	Created by potto potto 1 of submitted	Tenders (ci Name	Creation 2010/05 reated online D/P receipt	/offline) D.P. submission		201 T/P submi	0/05/31 14:43:2	Edit D/P match	Received on
# D 1 Cycle List o	Created by potto potto 1 f submitted By	Tenders (ci Hame Apollo SA	Creatic 2010/05 reated online D/P receipt ID	/offline) D.P submission time 31/05/2010	ID	201 T/P submitime 31/05/2010	0/05/31 14:43:2	Edit D/P match	Received on Time

Figure 89 Submission of a tender

In the list of submitted tenders, the platform displays the following information relating to the submission of the tender package:

- T/P receipt ID
- T/P submission time

Furthermore, the "**Status**" of the submission must have the symbol \heartsuit indicating that all items have been submitted (Figure 89). The platform also checks that the uploaded "**Digital Print**" and the uploaded "**Digital Package**" match (i.e. the column "**D/P match results**" has the symbol \heartsuit) and the tender has been submitted on time (column "**Received on Time**").

If any of the following columns have been marked by \bigcirc symbol:

- **D/P match result**. The uploaded digital signature does not match the uploaded tender package.
- **Received on Time.** The tender has been received after the specified deadline. The contracting authority officer will decide whether it will be accepted or not.

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For this type of submission, the user should upload the Digital Signature prior to the deadline. Then, the system allows the user a period of 24 hours to upload his saved tender providing that he does not work on his tender after the generation of the Digital Signature. Please note that if the user works on his tender after the generation of the uploaded "**Digital Signature**", matching between the signature and the saved tender package will fail and the tender document will be rejected.

The user can modify his uploaded tender until the "**Time-limit for receipt of tenders or requests to participate**" has been reached. Afterwards, the functionality to create, edit and upload a tender is disabled.

In order to modify the uploaded tender, the user first needs to remove the existing tender using the "**Remove**" button (Figure 89), and then upload the new tender. Otherwise an error message as displayed in Figure 90 will be shown. The user can upload more than one tender only for CfT where multiple tender submissions is allowed.



Figure 90 Only one tender is allowed to be submitted

12. Feedback

In order to submit a feedback request the user needs to select the option "**Feedback**" from the "**CfT Menu**" (Figure 91):

Hide CfT Menu
View CfT
CfT documents
Clarifications
Tenders
e-Auctions
Feedback
Automated notifications
Specify Alerts

Figure 91 CfT Menu, option "Feedback"

The user provides the "**Title**" and the "**Description**" of the feedback request. An optional file attachment can be also uploaded in the platform (Figure 92). In order to complete and submit the feedback request, the user needs to select the button "**Send Request**".

▼ CFT:Feedback	Sho	w CfT Menu
Your Feedbacks and Answers		
Create new Feedback		
* Title:	Feed back related to the evaluation process	
* Language:	English	×
Description:	Could you please provide our organisation with a justification on	
	 1930 remaining characters	
Attachment for the request:	Browse	
	Send R	.equest Cano

Figure 92 Creation of a feedback request

Provide your feedback to the CfT

The platform informs the user that the feedback request has been successfully sent (Figure 93).



Figure 93 Feedback sent successfully

The response to the feedback request will be listed on the "**Your Feedback and Answers**" section (e.g. "1. Feedback relating to the evaluation procedure", Figure 94). Each listed feedback item can be further expanded, if the user selects on it, providing a detailed description of the request and the corresponding answer (Figure 95).

♥ CFT:Feedback		Show CfT Menu
Your Feedbacks and Answers		
1.Feed back related to the evaluation	n process	
Create new Feedback		
* Title:		
* Language:	English	×
Description:		
	(Maximum characters: 50000)	
Attachment for the request:		Browse
		Send Request Cancel
* Fields marked with an asterisk are mar	ndatory	

Figure 94 Feedback and Answers

Provide your feedback to the CfT

♥ CFT:Feedback		Show CfT Menu
Your Feedbacks and Answers		
1.Feed back related to the evaluation process		
Description of your feedback		
Could you please provide our organisation with a justifica	ation on	
Attachment for the feedback:	No attachment	
Answer		
Please find our response attached		
Attachment for the answer:	justification.txt	

Figure 95 Response to a feedback question

13. Electronic Auctions

The e-Auction module provides all necessary functionality for the Economic Operators to participate in a live auction event for a particular CfT. In order to participate in the auction events, the Economic Operators must invited by the contracting authority user who coordinates the specific CfT.

13.1. Participation in an e-Auction event

In order to respond to the e-Auction invitation the user needs to select the task "**Respond to the e-Auction Invitation**" in his task list (Figure 96Figure 96).

Fask List		
My Tasks		
# CfT Title	Task	
1 Procurement of IT Supplies	Respond e-Auction Invitation	

Figure 96 Respond to an e-Auction invitation

The user has the option to "Accept to participate in the e-Auction event" (Figure 97) or to "Decline to participate in the e-Auction event" (Figure 99). The system informs the user regarding acceptance (Figure 98) / rejection (Figure 100) decision.

✓ CFT:Procurement of IT Supplies	Show CfT Menu
e-Auction:3634	
Answer e-Auction Invitation	
I Accept To Participate In The e-Auction Event	
I Decline To Participate In The e-Auction Event	

Figure 97 Accept an invitation to participate in an e-Auction event



e-Auction Invitation Acceptance Results

♥ CFT:Procurement of IT Supplies	s (peripheral)	Show CfT Menu
e-Auction:3908 Organisation Nam e-Auction Invitation Status	e:Apollo SA	
Result of e-Auction Invitation :	Your Organisation Has Accepted the e-Auc	tion Invitation
	Enter e-Auction Room	

Figure 98 e-Auction invitation acceptance results (accepted invitation)

Accept/Decline e-Auction Invitation

♥ CFT:Procurement of IT Supplies (peripheral)	Show CfT Menu
e-Auction:3908	
Answer e-Auction Invitation I Accept To Participate In The e-Auction Event I Decline To Participate In The e-Auction Event	
	Submit Cancel

Figure 99 Decline an invitation to participate in the e-Auction event

e-Auction Invitation Acceptance Results

✓ CFT:Procurement of IT Supplies	; (peripheral)	Show CfT Menu
e-Auction:3956 Organisation Hame e-Auction Invitation Status	e:Apollo SA	
Result of e-Auction Invitation :	Your Organisation Has Declined the e-Au do not Have The Rights to Access the e-/	iction Invitation, Or The e-Auction Has Finished, Or You Auction

Figure 100 e-Auction invitation acceptance results (declined invitation)

In order to participate in the auction event, the user needs to enter the e-Auction room. This functionality is accessible from the "**e-Auctions**" option of the **CfT Menu** (Figure 101).

EUROPEAN, DENAMICS	Development or Customization of Off-the-shelf Software for the Government Electronic Procurement System (E-Tendering)		
	Hide CfT Menu		
	View CfT		
	CfT documents		
	Clarifications		
	Tenders		
	e-Auctions		
	Feedback		
	Automated notifications		

Figure 101 CfT Menu, option "e-Auctions"

Specify Alerts

A list with all e-Auction events scheduled for the particular CfT will be displayed to the user (Figure 102). For each Lot contained in the CfT a separate e-Auction event will be held. The list contains detailed information regarding the event. In particular, the system allows to display information such as the type of event, whether the event is official or practice and the starting date for the event.

♥ CFT:Procuremer	nt of IT Suppli	ies				Show CfT Menu
List of e-Auctions						
Liot of a matadante						
Lot Reference Id	Lot Name	e-Auction Id	Туре	Official / Dummy	e-Auction Start Date	

Figure 102 List of e-Auctions related to the CfT

Selecting the "**e-Auction Id**" (Figure 102) allows the user to preview all details of the event (Figure 103) while selecting the link "**Enter e-Auction Room**" (Figure 102) allows the user to enter the e-Auction room which provides all the bidding functionality (Figure 106).

e-Auction Detailed Information

e-Auction ID : 3634 (Official)					
e-Auction Type :		Time Based			
e-Auction Evaluation Method :		Lowest Price			
e-Auction Status:		Pending			
Duration Of e-Auction Event :		10			
Enable Automated Extensions :		Yes			
Maximum Number Of Automated Extensions :		02			
Duration Of Extension :		2			
Time before the end of e-Auction	when extension is possible	2			
Bid Submission Type :		Overall			
The e-Auction Start Date :		2010/06/10	2010/06/10		
Auction currency :		AMD			
e-Auction biding visibility :		Rank sealed	Rank sealed		
e-Auction Rounds					
Sequence Number	Round Id	Round Status	Start Date		
1	3636	Pending	2010/06/10 00:00:00		

Figure 103 Detailed information regarding the e-Auction event

The detailed view of the e-Auction event provides the following information (Figure 103):

- 1. The type of the e-Auction:
 - a. **Rounds:** The Economic Operators compete based on a number of rounds (each participant can provide a single bid for each round)
 - b. **Time:** The Economic Operators compete based on a certain time period (each participant can provide any number of bids within the specified period)
 - c. **Combinatio**n: The Economic Operators compete based on rounds with a certain duration (each participants can provide any number of bids within each round)
- 2. The evaluation method: Lowest Price or MEAT
- 3. Number of rounds and duration of each round
- 4. Duration of the interval between the rounds
- 5. Use of automated extensions
- 6. Maximum number of automated extensions
- 7. Duration of each extension
- 8. The time period before the end of the event by which, if a bid is received, an extension will be triggered
- 9. Scheduled date of the e-Auction
- 10. Currency of the e-Auction
- 11. Selected bid visibility

13.2. Submission of an offer

Access to the e-Auction room will be enabled only at the commencement date and time specified for the event. The user needs to select the button "Enter e-Auction Room" to access the e-Auction room.

The e-Auction State is :	e-Auction will start at : 2010/06/10 00:00:00
Auction currency :	AMD
	Enter e-Auction Room

Figure 104 e-Auction status

The e-Auction room provides all functionality for placing a bid for events containing only financial criteria (i.e. the evaluation mechanism is specified as being Lowest Price) or combination of financial and criteria specified in the technical envelope (i.e. the evaluation mechanism is specified as being MEAT).

In both cases the user can visualise the following information at the top of the page (Figure 105):

- The e-Auction state (status, round, etc)
- The e-Auction currency
- General instructions regarding the event (in order to download the instructions the user needs to select the associated link)
- Remaining time until the end of the e-Auction/ round



Figure 105 e-Auction room, main information regarding the e-Auction

13.2.1. Placing a bid in a lowest price based auction

In this type of events the bidding is performed only on the associated financial criteria. The system lists all the participating financial criteria (Figure 106). The user provides his financial bid in all participating criteria (i.e. "**Cost of Consulting**" and "**Cost of Training**" in Figure 106) and then selects the button "**Submit**" to submit the bid in the system.

e-Auction Status			
The e-Auction State is :	e-Auct	ion Is Running	
Auction currency :	AMD		
Time Remaining :		08:04	
Biding Information			
Next Winning Bid		183	
Minimum bid difference		1	
Previous Bid Value		184.00	
Current Ranking		1	
Cost of 3yr support			
Place Your Offer For Year:0		90	
Cost of equipment			
Place Your Offer For Year:0		94	
No Extension Applied			

Figure 106 Submit a Lowest Price bid

In addition to the information described in Figure 105, the following information fields are displayed in lowest price e-Auctions (Figure 106):

• **Next Winning bid**: A suggestion of the total value of the next bid in order to rank at the first position

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- **Minimum bid difference** (in terms of % or absolute value). The minimum difference with the previous bid
- **Previous bid value**. The value of the last bid

The section "**User**" (Figure 106) provides ranking information during the bidding process. The displayed information depends on the e-Auction visibility criteria which are specified by the Procurement Officer Tender Coordinator.

In Figure 106, the row "**EO current**" displays the last bid of the current EO, while the row "**EO 1**" displays the last bid of the other EO participating in the e-Auction. The names of the participating Economic Operators are always masked.

The system prompts the user to confirm the submission of his bid (Figure 107). The message contains all details regarding the particular bid. Selecting the button "**OK**" will submit the bid in the platform while, the button "**Cancel**" will cancel the operation.

The page at http	p://10.250.20.169 says:
🕜 Do you w	ish to place this bid : Cost of 3yr support Year 0 = 190 Cost of equipment Year 0 = 198

Figure 107 Confirm submission of bid (lowest price based auction)

If the bid is valid, an acceptance message will be displayed (Figure 108). The acceptance message contains the unique "Bid Receipt Id" and the unique "Bid Hash".



Figure 108 Acceptance message (lowest price based auction)

13.2.2. Placing a bid on a MEAT based auction

In this type of events the bidding is performed not only on the associated financial criteria contained within the technical envelope of the tender.

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The platform lists all participating criteria; financial and non-financial (Figure 109). The user provides his bid for all financial (i.e. "**Cost of Consulting**" and "**Cost of Training**" in Figure 109) and for all non-financial criteria ("**Number of Departments participating in the project**" and "**Number of consultants working on the project**" in Figure 109). The user selects the button "**Submit**" to submit the bid in the system.

The e-Auction State is :	e-Auc	tion Is Running, we are on round : 1
Auction currency :	AMD	
Time Remaining :		01 : 04
Biding Information		
Previous Score Value		99.71
Current Ranking		1
Value		
Place Your Offer For Year:0		17000
Number of keyboards 🕕		490
No Extension Applied		

Figure 109 Submit a MEAT bid

The system prompts the user to confirm the submission of his bid (Figure 110).The message contains all details regarding the particular bid. Selecting the button "**OK**" will submit the bid in the platform while, the button "**Cancel**" will cancel the operation.



Figure 110 The platform prompts the user to confirm his bid

If the bid is valid, an acceptance message will be displayed (Figure 111). The acceptance message contains the unique "Bid Receipt Id" and the unique "Bid Hash".

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Figure 111 Bid has been accepted

If the bid is not valid, an error message will be displayed to the user (Figure 112). The error message will describe why the bid has not been registered in the system.

Window	vs Internet Explorer 🛛 🔀
⚠	Your Bid Has not Been Registered for the following reasons: Number of consultants working on the project: Criterion value must not be less than the minimum formula value
	ОК

Figure 112 Bid has been rejected

For the technical criteria participating in the e-Auction process, the user can preview the criterion details by selecting the icon (displayed next to the criterion description). In the new window the platform displays the details of the criterion such as Criterion Parameters, Evaluation Parameters and Evaluation Formula Parameters (Figure 113).

Criterion parameters			
Туре	numeric		
Measure Unit	keyboard		
Step	1.00		
Evaluation parameters			
Weight	100.00%		
Threshold	40.00%		
Evaluation formula			
Formula	linear		
Parameters of linear formula			
Lower limit	0	Score	0.00%
Upper limit	500	Score	100.00%

Figure 113 Details of a technical criterion

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13.2.3. Extensions

Automated extensions are enabled by the Procurement Officer Tender Coordinator during the creation of the e-Auction event. Information regarding the use of automated extensions is available for the user when previewing the detailed information of the e-Auction event (Figure 103). The following information fields are available to the user (Figure 114):

- Maximum number of automated extensions
- Duration of each extension round
- Time before the end of e-Auction when extension is possible

Enable Automated Extensions :	Yes
Maximum Number Of Automated Extensions :	02
Duration Of Extension :	2
Time before the end of e-Auction when extension is possible :	2

Figure 114 Detailed information regarding automated extensions

During the bidding process, the user previews if an extension has been applied (Figure 109 and Figure 108). At the bottom of the page, the message "**No Extension Applied**" is displayed when an extension has not be applied (Figure 115).

No Extension Applied

Figure 115 No automated extension is applied

When an extension is applied, the platform displays the extension number and end time and date of the extension (Figure 116).

Extension Number : 1 - Round End Date : 2009/09/25 11:25:00

Figure 116 Automated Extension is applied

13.3. Message Board

The e-Auction module provides a message board functionality for the prompt communication between Economic Operators and the administrator of the e-Auction (Figure 117).

MessageBoard Of e-Auction : 499	94
User: 1238-E0	
Messages	
PO[1224] : Hello, the e-Auction event is about to start	×.
	8
Post a new message:	
We have technical difficulties, could you please suspend the event for 5 minutes?	X
	2
(Maximum characters : 500) You H 419 Left.	ave
Send Messag	e

Figure 117 e-Auction message board

The upper part of the message board displays all messages posted by participating Economic Operators and also the messages/replies posted by the e-Auction Administrator.

In order to post a message the user fills the "**Post a new message**" section and then, selects the button "**Send Message**" to post the message on the board (Figure 118).

EUROPEAN-DENAMICS	Development or Customization of Off-the-shelf Software for the Government Electronic Procurement System (E-Tendering)					
	MessageBoard Of e-Auction : 4994					
	User: 1238-E0					
	Messages					
	event is about to start EO[1238] : We have technical difficulties, could you please suspend the event for 5 minutes? PO[1224] : The event will be suspended for 5 minutes					
	Post a new message:					
	(Maximum characters : 500) You Have 500 Left.					
	Send Message					

Figure 118 Posting a message on the message board

13.4. Suspension an e-Auction event

When the event is suspended no further bidding is permitted (during the suspension period). The platform informs all participating Economic Operators that the event is suspended and also when the event will resume (Figure 119). When the event is resumed, the user needs to select the button "Enter e-Auction Room" to access the e-Auction room and to continue bidding.

e-Auction Status	
The e-Auction State is :	The e-Auction is suspended until 2009/09/21 15:07:12
Auction currency :	GBP
General event instructions :	e-PPS Brochure.pdf
	Enter e-Auction Room

Figure 119 e-Auction is suspended

13.5. Preview of a completed e-Auction

At the end of each e-Auction round, the platform will present the details regarding the bidding activities of the Economic Operator (for example "**Best Overall Bid Per Round**"). Figure 120 provides an example.

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Figure 120 End of round information

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At the end of the e-Auction, the platform will notify the Economic Operator that the event has terminated (Figure 121).



Figure 121 End of the e-Auction event

The platform will provide the following information to participating Economic Operator (Figure 122):

- Winning bid of the e-Auction
- Ranking of the Economic Operator
- Best bid of the operator
- Detailed information for all received bids from the Economic Operator
- Ranking information per round
- Several e-Auction charts (Figure 124 and Figure 125)

Economic Operator Report

€ CF1:PΓ	ocurement of IT Suppli	ies (periprieral)			Show CfT Menu	į,
e-Auction	n Ranking For : Dan Mar	ino				
e-Auction	Status:		Closed			
Winning B	lid:		100.009	6		
Your Ranking Is :		1				
Your Best Bid:		100.009	6			
Details O	f Bids					
Bid Id	* Round Of Bid	* Bid Timestam	np 🔶	Bid Score	* Ranking After Bid	•
3921	1	2010/06/02 12:	45:00	100.00%	1	
3925	1	2010/06/02 12:	46:10	91.67%	1	
3927	1	2010/06/02 12:	47:13	67.01%	2	
3929	1	2010/06/02 12:	47:38	99.71%	1	
3932	2	2010/06/02 12:	51:33	95.92%	1	
3933	2	2010/06/02 12:	51:40	95.92%	1	
3934	2	2010/06/02 12:	51:47	100.00%	1	
3936	2	2010/06/02 12:	52:31	98.27%	2	
3937	2	2010/06/02 12:	52:44	98.98%	1	
3938	2	2010/06/02 12:	52:52	100.00%	1	
Round Ra	inking History					
Round Hu	mber	÷	Ranking After Ro	und		*
1			2			
2			1			

Figure 122 Bid information



Figure 123 Bid information

0 (10 F	0040
26/07/	2010







Figure 125 Rank Per Round for EO

14. Contract Awarding

If the Economic Operator is awarded the contract the task **"Reply to contract award**" will appear in the user's task list (Figure 126).

Task List

List of Tasks		
CfT Title	Task	÷ 🔳
Procurement of IT Supplies (peripheral)	Reply to Contract Award	

Figure 126 Reply to contract award task

The user has the option to accept or decline the award (Figure 127). In case the award is declined, a mandatory reason must be provided in the available text area (Figure 128).

♥ CFT:Procurment of IT Supplies (peripheral)	Show CfT Menu
Do you accept the contract award? Accept Decline	
If the award is declined, please provide a reason	
	Submit Cancel

Figure 127 Accept contract award

♥ CFT:Procurment of IT Supplies (peripheral)	Show CfT Menu	
Do you accept the contract award? Accept Decline If the award is declined, please provide a reason	The contract is not accepted due to	
		Submit Cancel

Figure 128 Decline contract award

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15. Additional Functionality

15.1. Inserting Common Procurement Vocabulary Codes (CPV)

In order to insert a Common Procurement Vocabulary (CPV) code, the platform provides a code selector functionality accessible when the user selects the search icon and next to the field:

CPV Codes of interest:	<u>_</u>	P	Ċ
	×		

Figure 129 CPV codes field

In the CPV code selection window, the following functionality is provided:

- 1. Select a CPV code from the main CPV window:
 - A detailed presentation of all codes in the tree hierarchy is enabled by using the → and = signs (Figure 130).
 - 22000000 Printed matter and related products
 - 🗈 22100000 Printed books, brochures and leaflets
 - 🗈 22200000 Newspapers, journals, periodicals and magazines
 - ■ 22300000 -Postcards, greeting cards and other printed matter Figure 130 Hierarchical structure of CPV codes
 - Double clicking on a CPV code adds it to the list of the selected items:
 - All selected codes are included in the selected items window.
 - Functionality is provided to define the presentation order of several CPV codes by using buttons and and . In addition the user can delete a selected CPV code by using the button (Figure 131).



Figure 131 Selected CPV codes

|--|



- 2. The user can use the search functionality of a CPV code (Figure 132):
 - The user provides the title or the number of the code (entire or partial description) in the search field.
 - The user selects the button "Search".
 - The results are displayed in the search results panel. Selecting a CPV code and selecting the button "**Add to the List**" will include the CPV code in the selected items (Figure 133).

Search				
Computer				
	Search			
Search results				
30212000-Minicomputer hardware	~			
30213100-Portable computers				
30200000-Computer equipment and supplies				
30211000-Mainframe computer				
30211100-Super computer	~			
ADD TO LIST SYNCHRONISE LIST				

Figure 132 CPV search functionality

	main panel CPV	
	22000000 Printed matter and related products	^
	22100000 Printed books, brochures and leaflets	
Search	22200000 Newspapers, journals, periodicals and magazines	
Computer	22300000 Postcards, greeting cards and other printed matter	
Search	22400000 Stamps, cheque forms, banknotes, stock certificates, trade advertising material, catalogues and manuals	
30212000-Minicomputer hardware		
30213100-Portable computers 30237300-Computer supplies	22600000 -Ink	
30200000-Computer equipment and supplies 30211000-Mainframe computer	22800000 Paper or paperboard registers, account books, binders, forms and other articles of printed stationery	
30211100-Super computer	22900000 Miscellaneous printed matter	
ADD TO LIST SYNCHRONISE LIST	24000000 Chemical products	
	🗄 30000000 · Office and computing machinery, equipment and supplies except furniture and software packages	
	31000000 Electrical machinery, apparatus, equipment and consumables; lighting	~
Selected Items		
22000000-Printed matter and related products 30211300-Computer platforms 30213100-Portable computers		
30211400-Computer configurations		~
× A Submit		

Figure 133 Selection of CPV codes

Finally, the user selects the button "**Submit**" to submit the selected codes to the application (Figure 133). All selected codes are, then, presented in the corresponding field.

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EUROLEAN CAMAMICS
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22000000-Printed matter and related products 30211300-Computer platforms 30213100-Portable computers 30211400-Computer configurations	< >	P	ũ	

Figure 134 Submitted CPV codes

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